

## Dear Parent / Carers

## ParentPay – our new online payment service

We are pleased to announce that from September 2021 we will be accepting payments online for items such as dinner money, school trips, uniform, extra-curricular activities and much more. Using a secure website called ParentPay, you will be able to pay online using your credit or debit card, 24 hours a day, 7 days a week. ParentPay will be our preferred method of making payments to the school. However, pupils may still input cash onto their finger for school meals.

The benefits of using ParentPay:

- Your child will not have to worry about losing money at school
- You will have a secure online account, activated using a unique username and password
- If you have more than one child at our school, or children at other ParentPay schools, you can create a single account log in for all your children
- Full payment histories and statements will be available to you securely online at any time
- Parents can choose to be alerted when their balances are low via emails and / or SMS text
- No card details are stored in any part of the system

We will shortly be sending unique ParentPay Account activation details to Primary contacts, just follow the instructions in the letter we send you to get started.

If you want to find out more about ParentPay please see the section on our school website.

We hope that you will support us in achieving our goal to become a cashless school.

Yours sincerely

Mrs Catherine Stewardson

**School Business Manager** 

**BELIEVE • ACHIEVE • INSPIRE**