


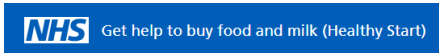


COST OF LIVING CRISIS SUPPORT SERVICES DIRECTORY

Policy adopted by the Governing Body of The Wordsley School	
Date adopted by the Governing Body	
Signed by the Chair of Governors	

COST OF LIVING SUPPORT SERVICES DIRECTORY

CHILDCARE & FAMILY SERVICES

Organisation	Contact Details	Description
<p>Paying for Childcare</p> 	<p>Universal Credit: Eligibility – gov.uk</p>	<p>If you are eligible for Universal Credit you may be able to claim back up to 85% of your childcare costs</p>
<p>Free School Meals</p> 		<p>You may be able to claim benefits related to Free School Meals for your child if you meet the Government’s eligibility criteria and your child is a full-time pupil at a school in the Dudley area</p>
<p>Childcare Choices</p> 	<p><u>Childcare Choices 30 Hours Free Childcare, Tax-Free Childcare and More Help with Costs GOV.UK</u></p>	<p>Offering information about funding for childcare</p>
<p>Healthy Start</p> 	<p><u>Get help to buy food and milk (Healthy Start)</u></p>	<p>If you are more than 10 weeks pregnant or have a child under 4, you may be entitled to get help to buy healthy food and milk</p> <p>If you are eligible, you will be sent a Healthy Start card with money on it that you can use in some UK shops</p>

ENERGY BILLS SUPPORT





Organisation	Contact Details	Description
	<p>winterwarmth@dudley.gov.uk</p> <p>01384 817086</p>	<p>Support in a crisis if you can not afford your energy costs</p> <p>Help if your heating breaks down</p> <p>Support with fuel debts, grants and payment plans</p> <p>Help with energy bill support, discounts and grants</p> <p>Advice understanding costs and tariffs</p>
<p>British Gas Energy Trust</p> 	<p>Britishgasenergytrust.org.uk/bounce-back-checklist</p>	<p>Help with rising bills and where to gain local advice</p>
 <p>Severn Trent Trust Fund</p>	<p>Home - Severn Trent Trust Fund : Severn Trent Trust Fund (sttf.org.uk)</p>	<p>Unable to meet the cost of water charges and who live in the Severn Trent area can apply for help – apply on line</p>
	<p>Winter Warmth Dudley Council</p>	<p>Dudley Council for Voluntary Service (DCVS) are working in partnership with Dudley MBC with venues across the borough with support from the Council – launched Warm Welcomes – network of 50 warm spaces to frequent to keep energy costs down at home</p>
	<p>Help for Households - Get government cost of living support</p>	<p>Advice on energy saving tips</p> <p>Energy bills</p> <p>Household costs</p> <p>Childcare costs</p> <p>Income support</p> <p>Transport</p>

'Energy Bills Support Scheme' - Households to start receiving £400 off their energy bills from October 2022 – March 2023, with the discount made in 6 instalments to help families throughout the winter period

If you were born before 26th September 1956 you could get between £250 and £650 to help you pay your heating bills. This is known as a "Winter Fuel Payment". The amount you get includes a 'Pensioner Cost of Living Payment'. This is between £150 - £300. You will get this extra amount in both winter 2022 to 2023 and winter 2023 to 2024. This is in addition to any other Cost of Living Payments you get with your benefit or tax credits.

Some households will also receive a £650 cost of living payment. To be eligible, you must be receiving Universal Credit, Tax Credits, Pension Credit and other means tested benefits.





FINANCIAL

Organisation	Contact Details	Description
<p>The Money Advice Service</p> 	<p>0800 138 7777</p>	<p>Guidance and help in managing money, bank accounts, wills / estates and money saving tips</p>
<p>Castle & Crystal Credit Union</p> 	<p>01384 815771 25 New Street, DUDLEY, West Midlands DY1 1LT</p>	
<p>Dudley Area Directory</p> 	<p>01384 812965 www.dudley.gov.uk</p>	<p>Dudley Directory, where you can find all the information and advice you need about Dudley, from business information to healthcare services in and around the Dudley area</p>
	<p>Discounts and offers - Help for Households</p>	<p>See what offers are available from businesses to help with the cost of living</p>





FOOD SERVICES

Organisation	Contact Details	Description
<p>Full Time Meals</p> 	<p>Marcus Rashford Full Time Meals Endchildfoodpoverty.org/full-timemeals</p>	<p>Quick and easy recipes – budget friendly</p>
<p>Black Country Foodbank</p> 	<p>01384 671250 admin@blackcountryfoodbank.org.uk</p>	<p>Black Country Foodbank helps vulnerable individuals and families in crisis through the provision of 3 days emergency food supplies while a long-term solution is developed. The services we provide have an enormous impact on the people who use them, giving them an important breathing space at a time of great need</p>
<p>THE GIVING HANDS MISSION</p> 	<p>01384 731876 info@givinghandsmission.org.uk;</p>	<p>Food and Clothes Bank</p>
	<p>Food Support and Waste Reduction Dudley Council</p>	<p>Support groups with advice and assistance for people managing their food needs on a tight budget</p>

HOUSING & HOMELESSNESS

Organisation	Contact Details	Description
	<p>Homelessness Prevention Team 0300 555 2345</p>	<p>We try to prevent homelessness wherever possible so we offer advice and support about housing options to those that are homeless, those who may be at risk of losing their home, have other urgent housing needs, or who simply want to know more about the options that are available to them</p>
	<p>01902 932170 Mon – Fri 9.30 am – 4.30 pm housing@wolverhamptoncitizensadvice.com</p>	<p>Advice on renting from your local council, housing association or private landlord. Homelessness, risk of harm at home and mortgage problems Face to Face – Citizens Advice will assess the need for face to face support as part of their referral process</p>
	<p>0808 800 4444</p>	<p>Advice if you are – Homeless Have no where to sleep Are worried about losing your home Are at risk of harm at your home</p>
	<p>YMCA Black Country 0121 524 1950 https://www.ymcabc.org.uk</p> <p>YMCA Wolverhampton 01902 371550 Email: admin@ymca-wolverhampton.co.uk</p>	<p>Providing accommodation for young people who may have been forced out of the family home or onto the streets</p>

MENTAL HEALTH SUPPORT

Organisation	Contact Details	Description
 <p>Black Country Healthcare NHS Foundation Trust</p>	<p>01922 607000</p> <p>bchft.communications@nhs.net</p>	<p>Across the borough we provide psychological therapy services for people experiencing common mental health problems such as low mood, anxiety, stress and depression</p>
	<p>116 123</p> <p>jo@samaritans.org</p>	<p>From any phone for free, confidential, anonymous support service</p>
	<p>Mental health and money : Mental Health & Money Advice (mentalhealthandmoneyadvice.org)</p>	<p>Clear, practical advice and support for people experiencing issues with mental health and money</p>
	<p>Mental Health and Wellbeing Dudley Council</p>	<p>Sanctuary Hubs – Dudley</p> <p>DY1 Community Centre Stafford Street Dudley DY1 1SA</p> <p>Face to face support is also available outside of usual mental health service hours. Each of the Black Country boroughs have a Sanctuary Hub</p>



<p>Citizen Advice Cost of Living Support Hubs – Dudley launch 30th January 2023</p>
<p>Citizen Advice Dudley and Wolverhampton in conjunction with Dudley Empowerment Partnership supported by DMBC Public Health and the NHS Black Country ICB are opening 4 Cost of Living Support Hubs starting 30th January 2023 which will be running for 12 months.</p>
<p>The Hubs will provide support to any Dudley resident who needs help, offering immediate poverty relieving support and information on how to save money and make money stretch further, along with practical help relating to access to food, fuel, available grants and funds based on qualifying criteria.</p>
<p>The Hubs will start opening across the borough on 30th January 2023 with a phased approach (opening hours to the public area 9.30 am – 3.30 pm)</p>
<p>Monday Provision House, 80 – 81 High Street, Dudley, DY1 1PY as of 30th January 2023</p>
<p>Tuesday Christ Church, The Vicarage, High Street, Stourbridge, DY9 8LF as of end of February 2023</p>
<p>Wednesday Halesowen Library, Hagley Mall, Cornbow Centre, Halesowen, DY5 3DA as of end of February 2023</p>
<p>Thursday Brierley Hill Methodist Church, 24 Bank Street, Brierley Hill, DY5 3DA as of 30th January 2023</p>
<p>Friday Provision House, 80 – 81 High Street, Dudley, DY1 1PY as of 30th January 2023</p>
<p>For more information visit the website www.citizensadvisedudley.org</p>